User manual

DIGIUP SMART 1.0 Software

Important note: Your display is already configured. Therefore, only change settings as described in the instructions.

Smart digital signage: This guide explains step by step how to transfer your images, videos, and PDF files to your smartphone display. No prior knowledge required!

You will need the following for operation:

1) These instructions
2) A smartphone
3) Wi-Fi or hotspot connection
4) A computer mouse with a USB connection
5) Your DIGIUP display
6) Power connection
7) Your content in the following resolution:

Portrait format: Full HD, 1080 × 1920 / 9:16 Landscape format: Full HD, 1920 × 1080 / 16:9

Supported file formats

Please ensure that videos have a frame rate of approximately 20 fps. The video resolution must not exceed Full HD. Videos with excessively high resolution will not play.

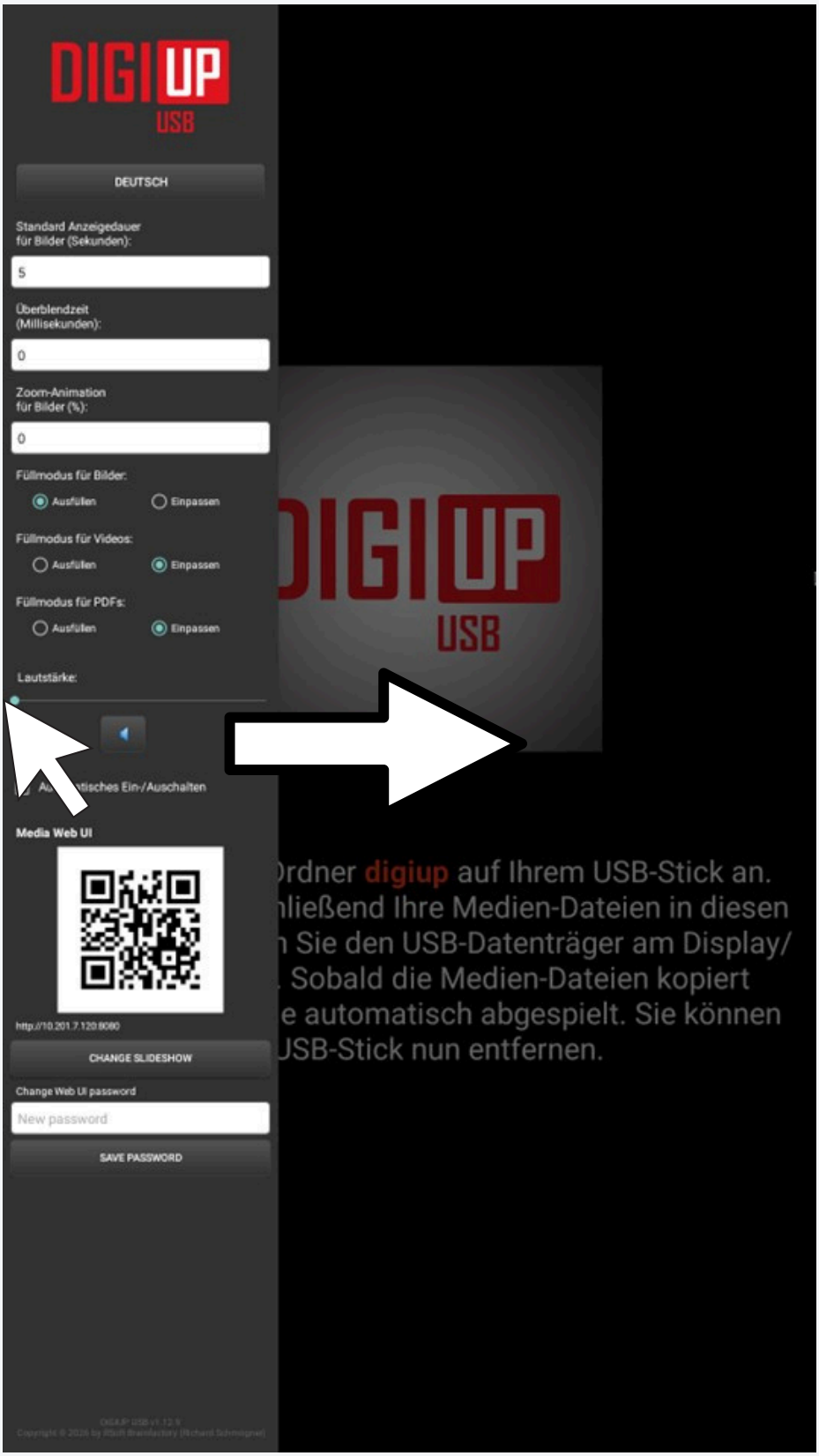
Photos:
Recommended: JPEG (.jpg, .jpeg)
Other: PNG (.png), WebP (.webp)

Videos:
Recommended: MP4 (.mp4)
Other: MPEG (.mpeg, .mpg),
WebM (.webm), QuickTime (.mov), Matroska (.mkv), Windows Media (.wmv), AVI (.avi)

Files:
PDF (.pdf) – Attention: PDFs are not in 9:16 format and are therefore not displayed in full screen.

Open the menu on the DIGIUP display.

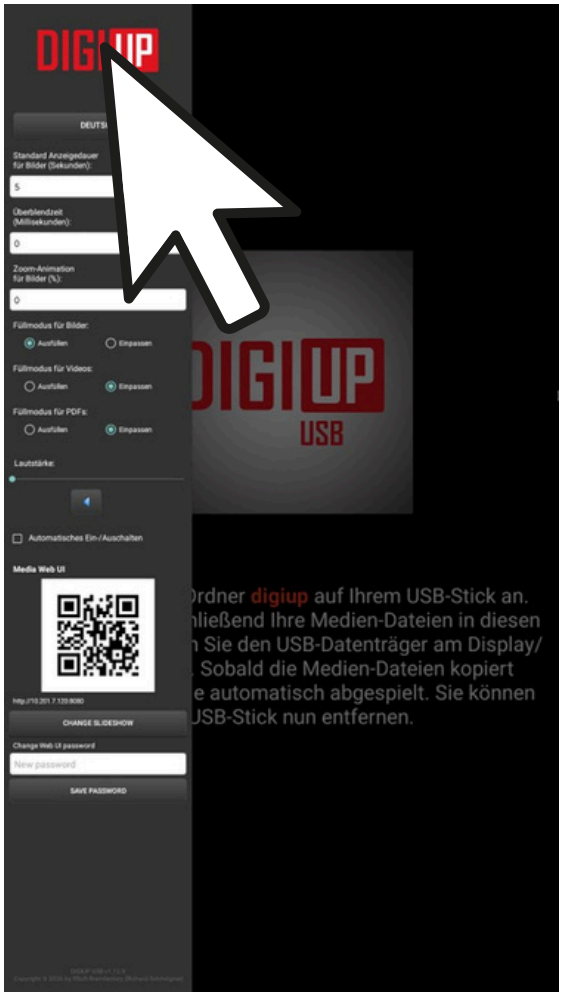
Connect a USB mouse to the back of your display or media player. You do not need a mouse for touch displays.
Move the mouse to the outer left edge of the screen.
Hold down the left mouse button and drag the mouse to the right edge of the screen.
The menu, as shown below, will open.

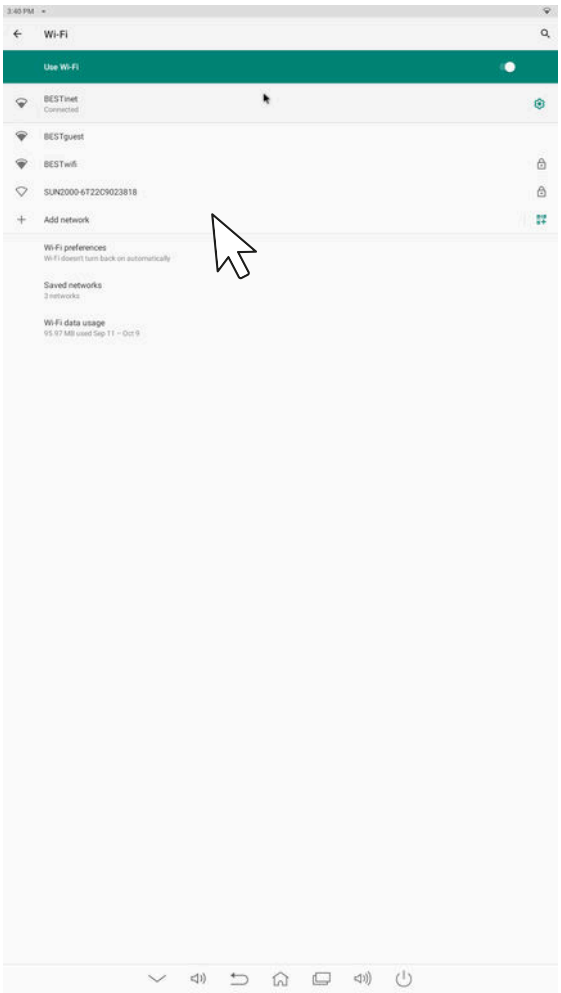


Connect DIGIUP to Wi-Fi

For example, if you are upgrading from our DIGIUP USB software to DIGIUP SMART, switching to our DIGIUP Content Management, or require technical support from our service team via remote maintenance, the display must first be connected to the WLAN.

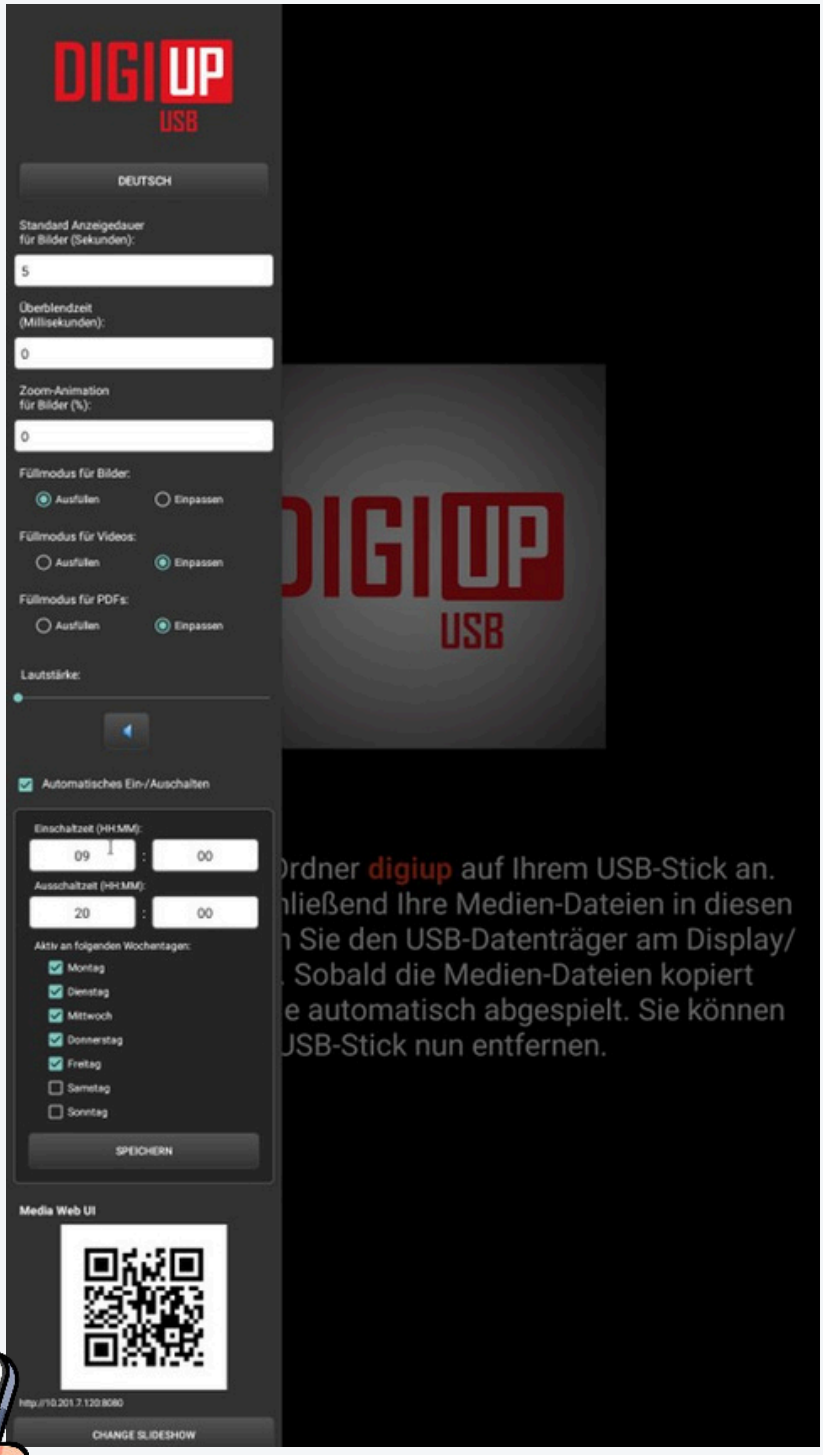
- Click the DIGIUP USB logo 8 times in quick succession with the left mouse button.
- The Wi-Fi settings will open automatically.
- Select your desired Wi-Fi network and enter your password using the virtual keyboard.
- **Requirements for your Wi-Fi**
- Supports 2.4 GHz and 5 GHz networks. Encryption: WPA2.
- WARNING: The display cannot connect to Wi-Fi networks that require additional confirmation, e.g., guest Wi-Fi networks where terms and conditions must be accepted.





Pair your display with your smartphone:

Your smartphone must be on the same Wi-Fi network as your DIGIUP display. Alternatively, you can also connect the display to your hotspot.





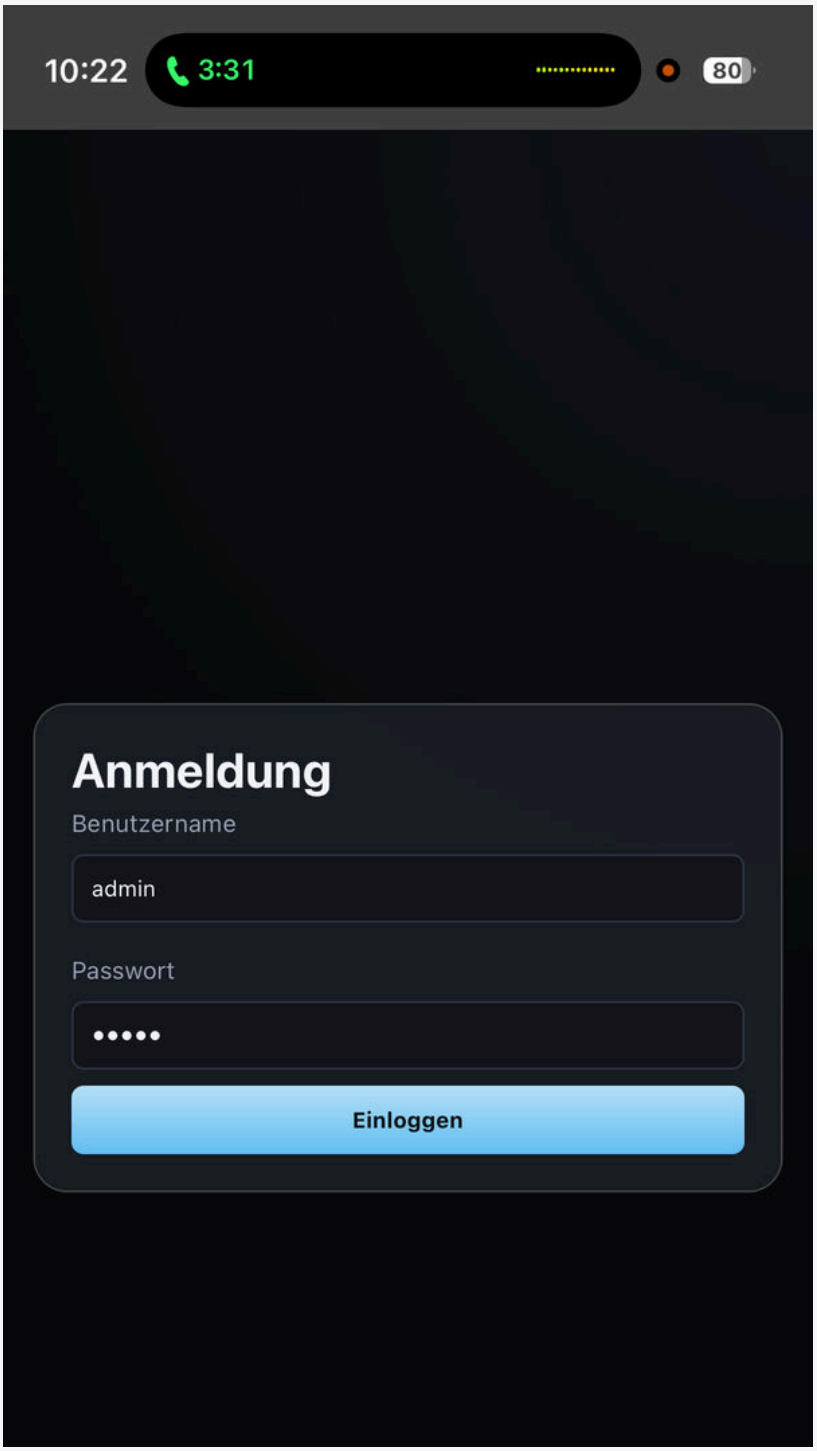
Scan the QR code to connect your smartphone to the display.

Now enter the following username and password on your smartphone:

Username: admin

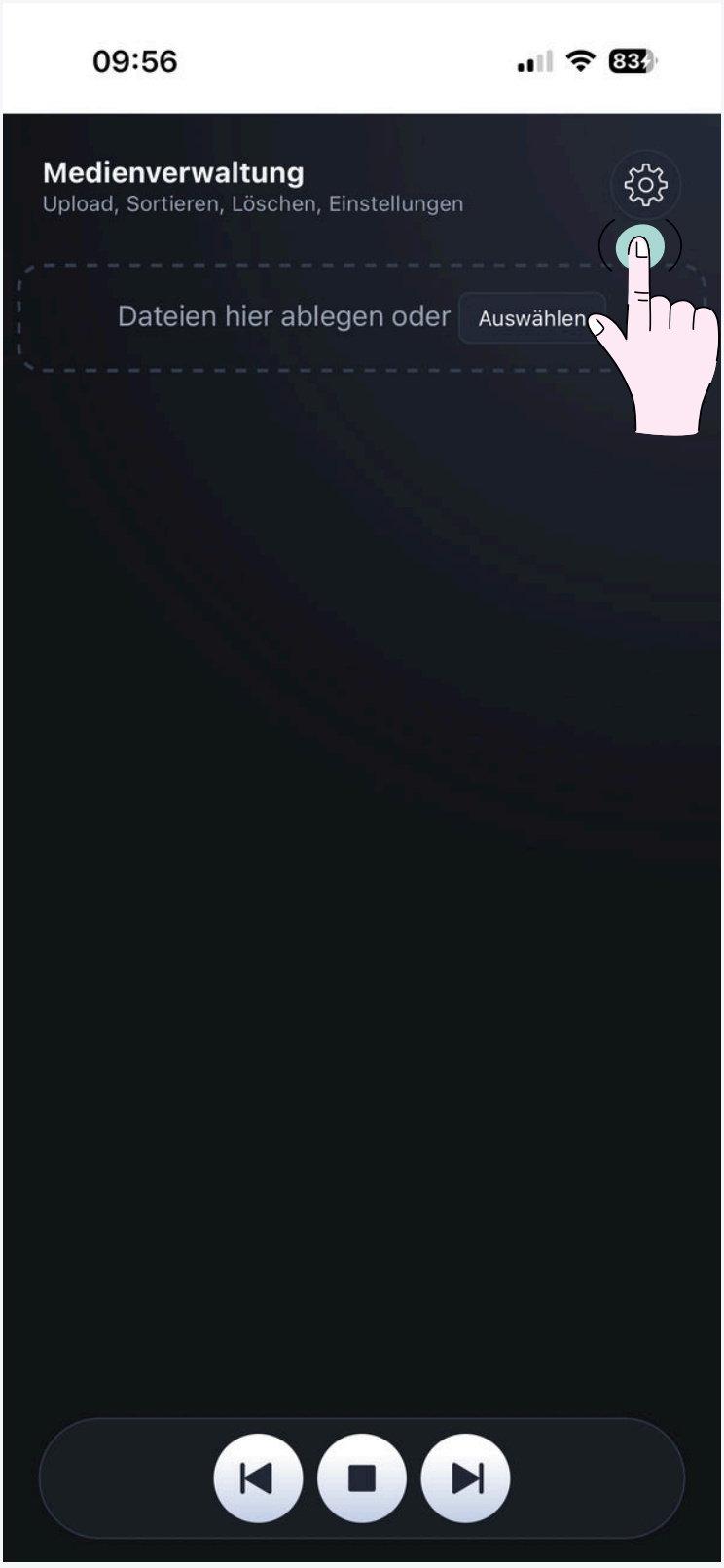
Password: admin

Click on Log In now.

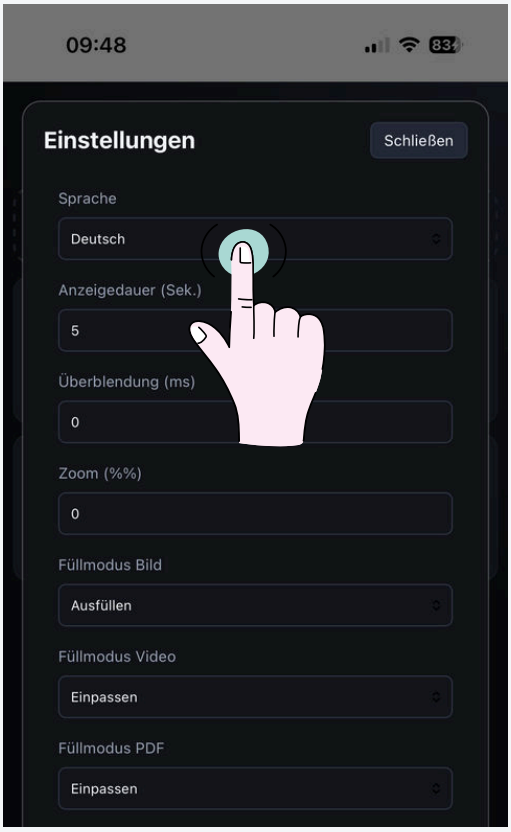


General settings:

Tap the gear icon. This will open the general settings menu.



General settings: Language and volume



Tap on Language and select your preferred language.

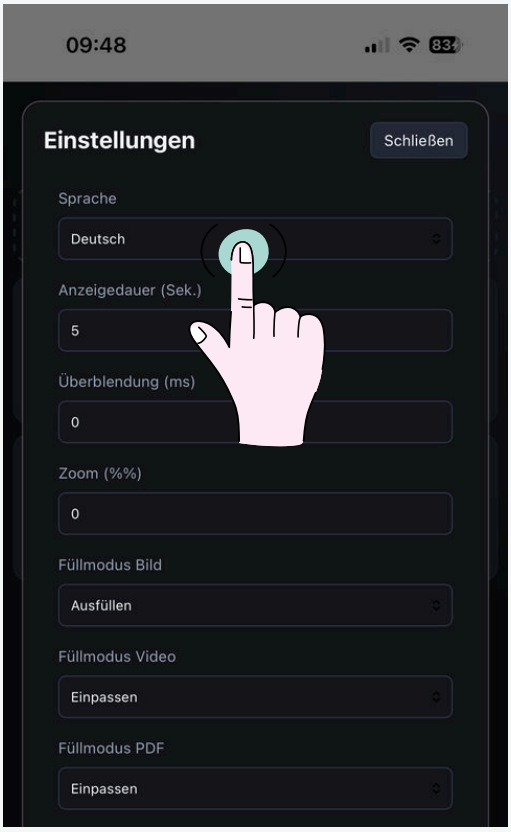
You can also change general display settings in this menu. If you would like to view your files individually, please go to pages 12 to 13.



Adjust the volume to your liking.

Then save your changed settings.

General settings: Language and volume



Tap on Language and select your preferred language.

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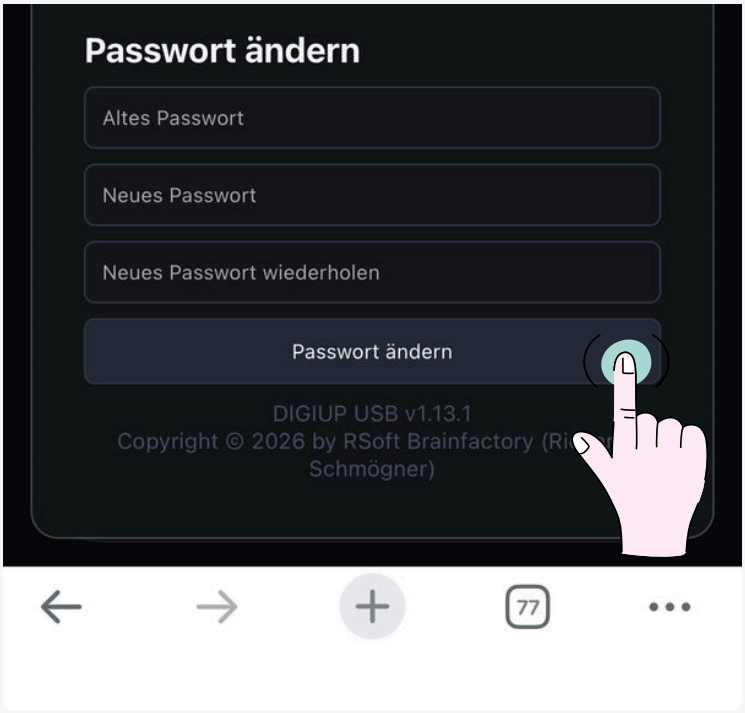
Adjust the volume to your liking.

Then save your changed settings.

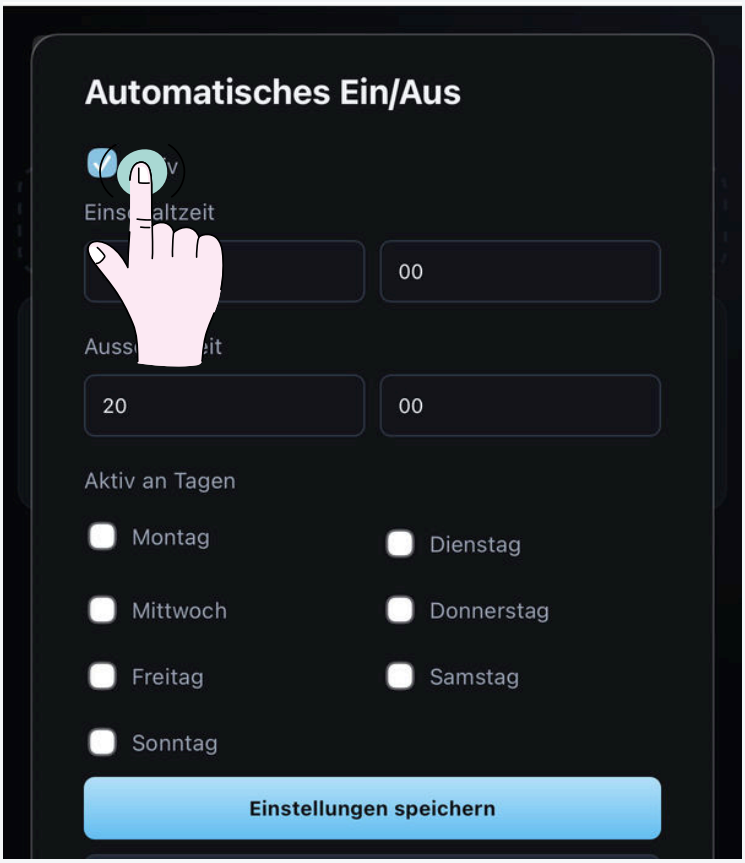
General settings: Change password

If you wish, you can easily change the password.

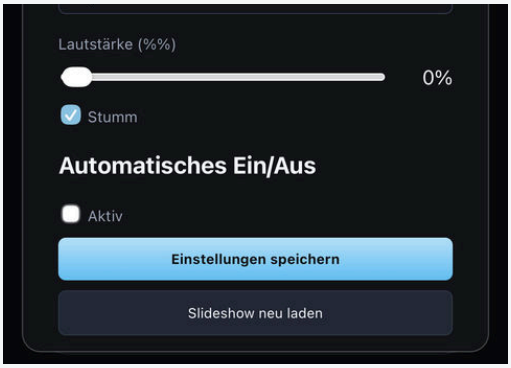
Enter the old password "admin".
Enter your new password.
Repeat your password and confirm the password change.



General settings: On/Off time



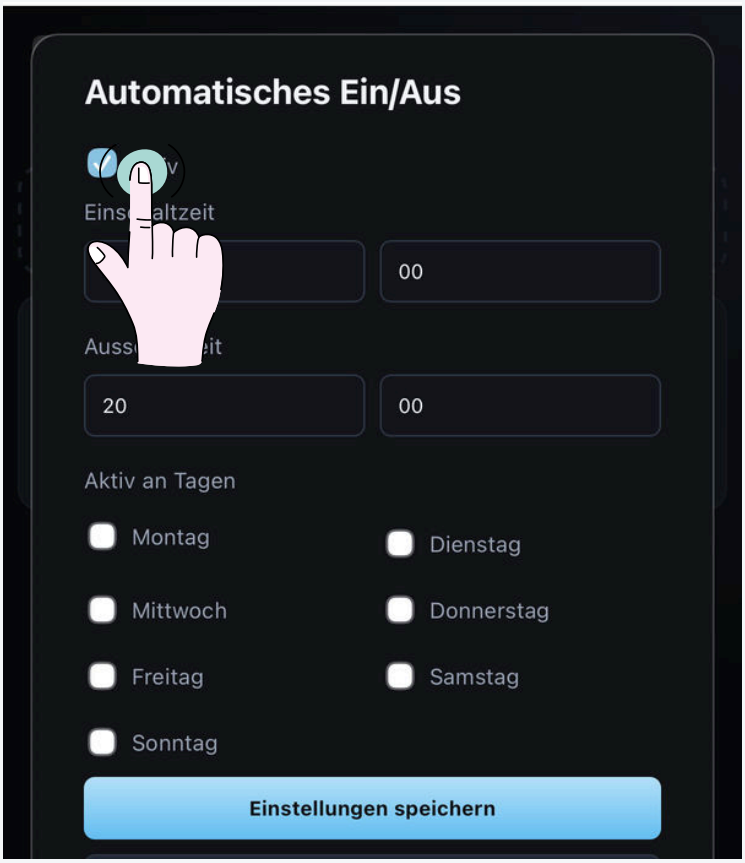
On your smartphone, scroll to Automatic On/Off. Check the box next to Active. Select the desired days and set your individual on/off times.



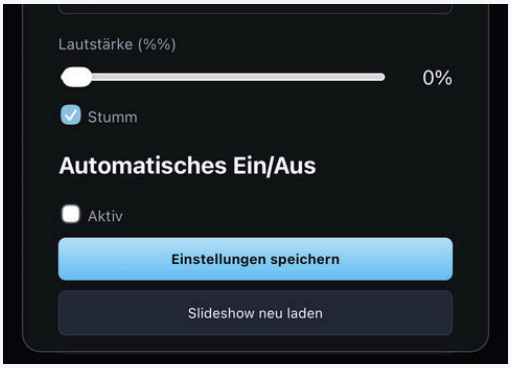
Adjust the volume to your liking.

Furthermore, you can also change general display settings for your files in this menu.
If you would like to view your files individually, please go to pages 12 to 13.

General settings: On/Off time



On your smartphone, scroll to Automatic On/Off. Check the box next to Active. Select the desired days and set your individual on/off times.



Adjust the volume to your liking.

Furthermore, you can also change general display settings for your files in this menu.
If you would like to view your files individually, please go to pages 12 to 13.

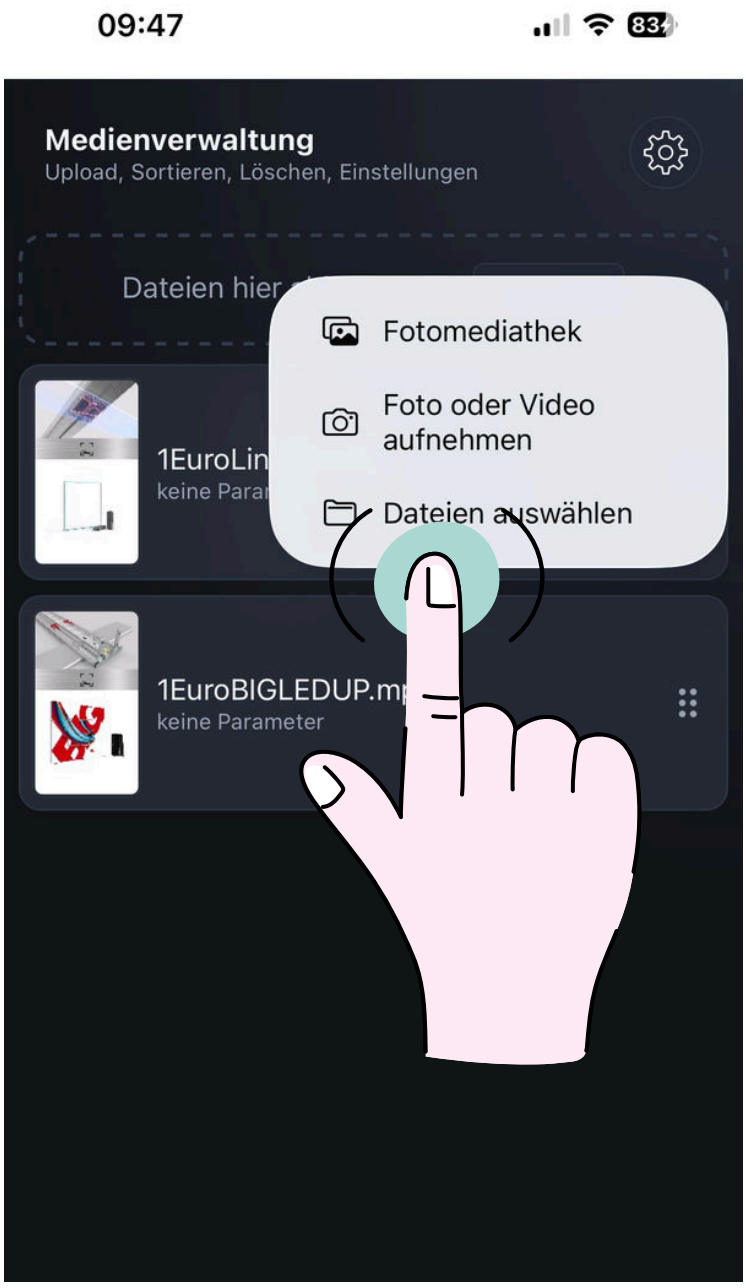
Upload files

Tap the Drop files here or Select field.

Access your photo library or files and upload your content. You can also take photos or videos. However, please note the resolution.

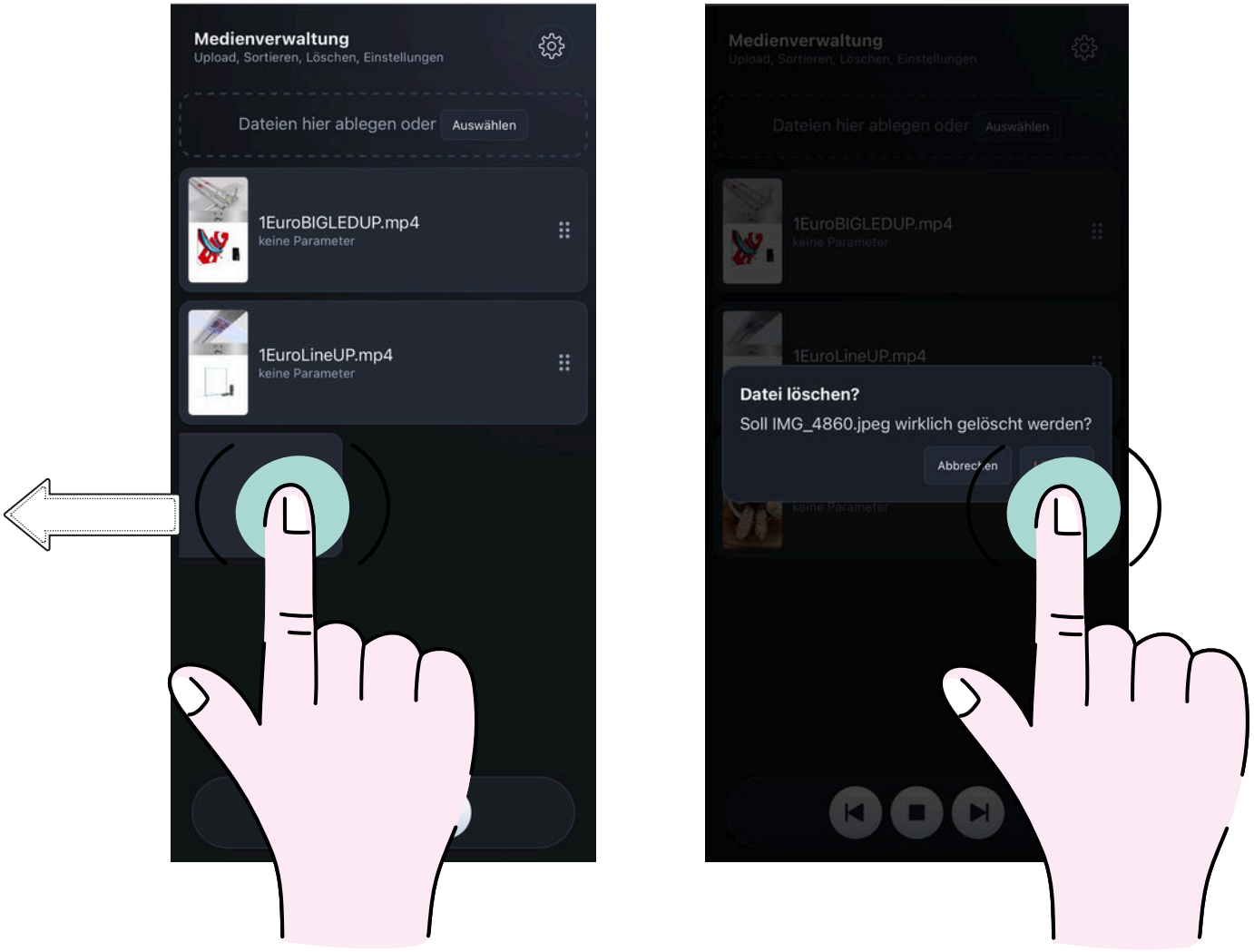
Tip! You can send yourself pictures or videos in WhatsApp and then upload them. WhatsApp compresses the images, so they should then be the correct size.





Delete files

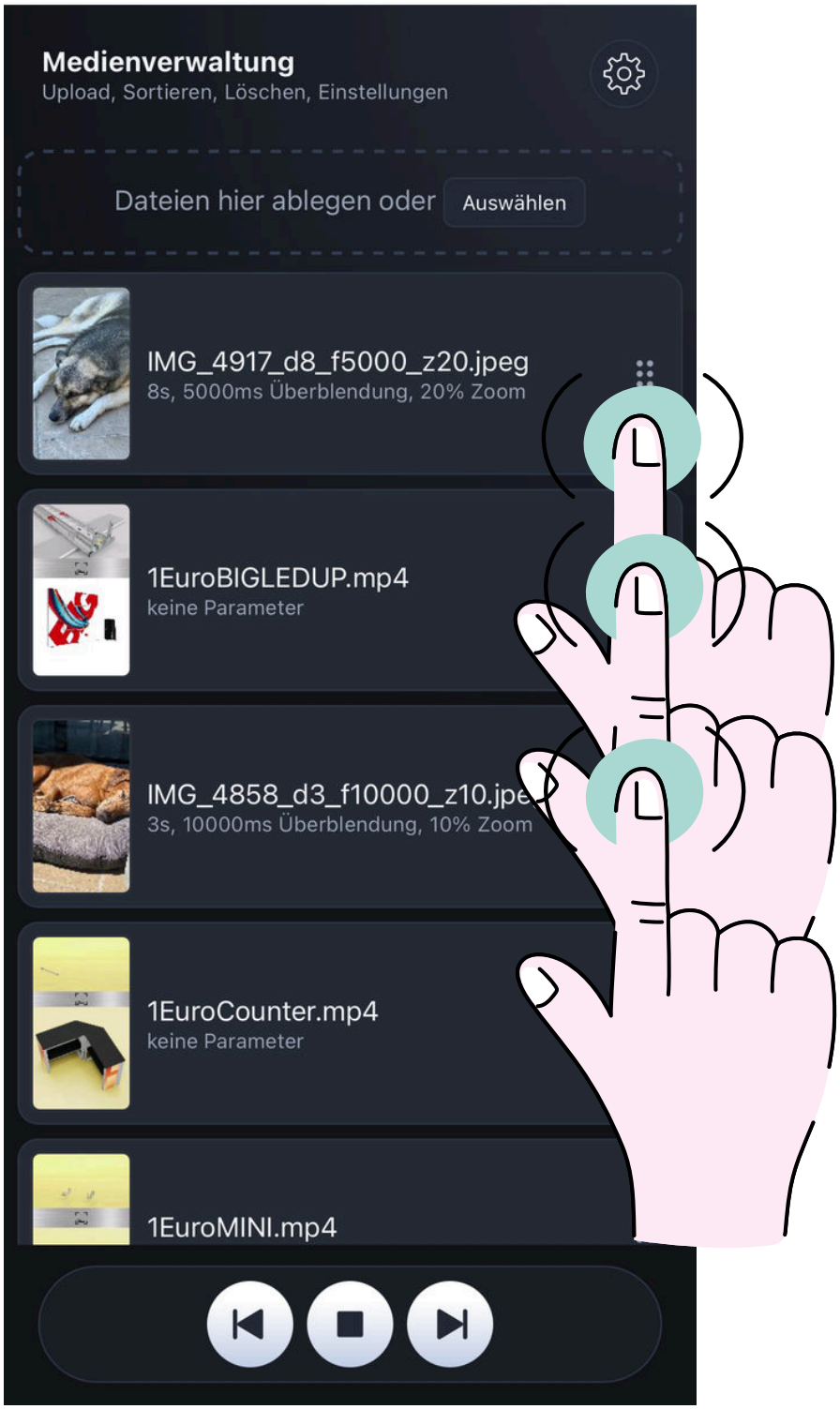
Tap the file you want to delete and swipe it to the left. Then confirm the deletion.



Change order

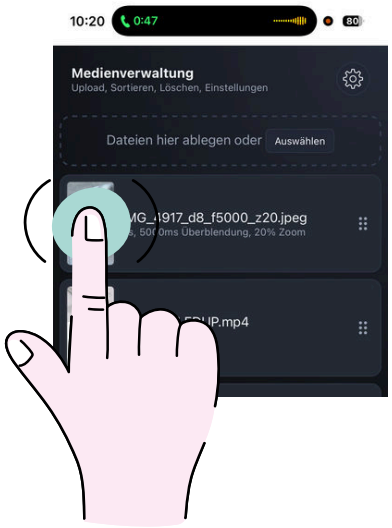
Play your playlist in the desired order.

Tap the dots on the right edge and drag the content to the desired position.



Settings for images/PDF:

Tap on the preview image of the file you want to customize.



Then tap in the desired input field.
Delete the old value and enter the new value.

Then tap Save media settings.

Image/PDF display time in seconds
Here you can specify how long each image is displayed.

Value range: Minimum 1 to maximum 60 seconds

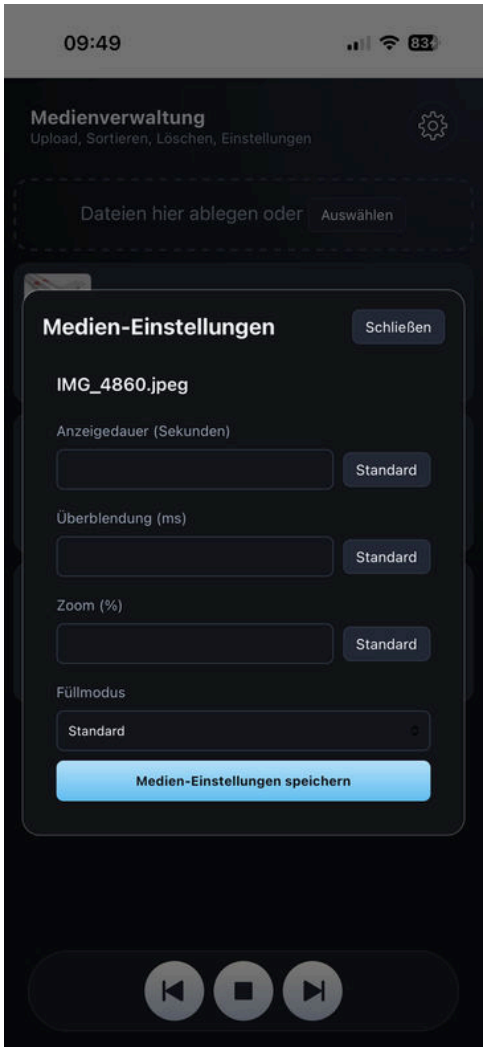
Blend time for images/PDF in milliseconds
The fade time allows you to set smooth transitions between images and videos.

Value range: 0 to 10,000 milliseconds (= 10 seconds)

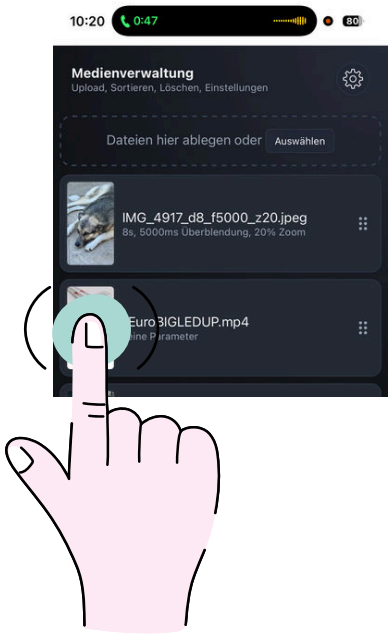
Zoom-Animation
The zoom animation slowly zooms in on images/PDFs during display.

Value range: 0 to 20 percent

Fill mode
Here you can adjust images/PDFs to fit the screen.
Attention! The screen area cannot be freely selected.
For correct display, please use images in portrait format 9:16 / Full HD / 1080 × 1920 or landscape format 16:9 / Full HD / 1920 × 1080.



Video settings:



Then tap in the desired input field.
Delete the old value and enter the new value.

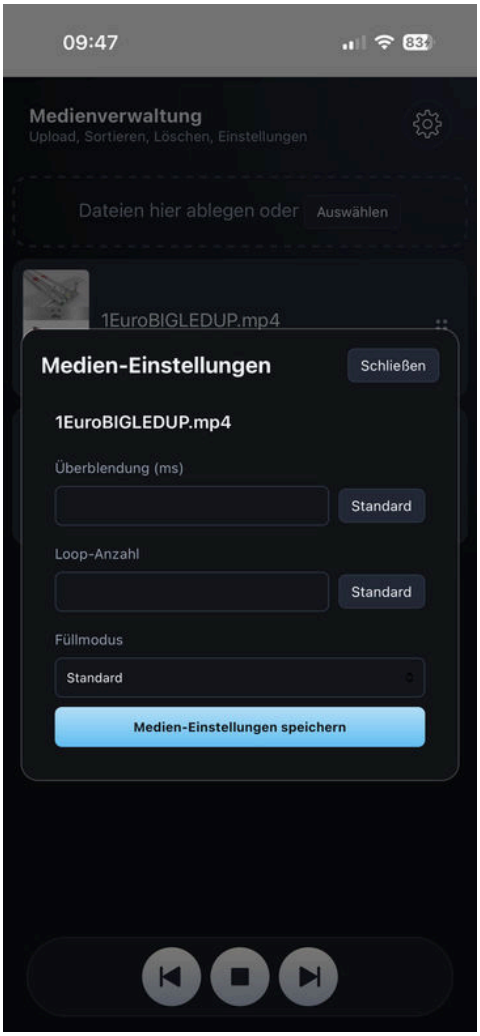
Then tap Save media settings.

Image transition time in milliseconds
The fade time allows you to set smooth transitions between images and videos.

Value range: 0 to 10,000 milliseconds (= 10 seconds)

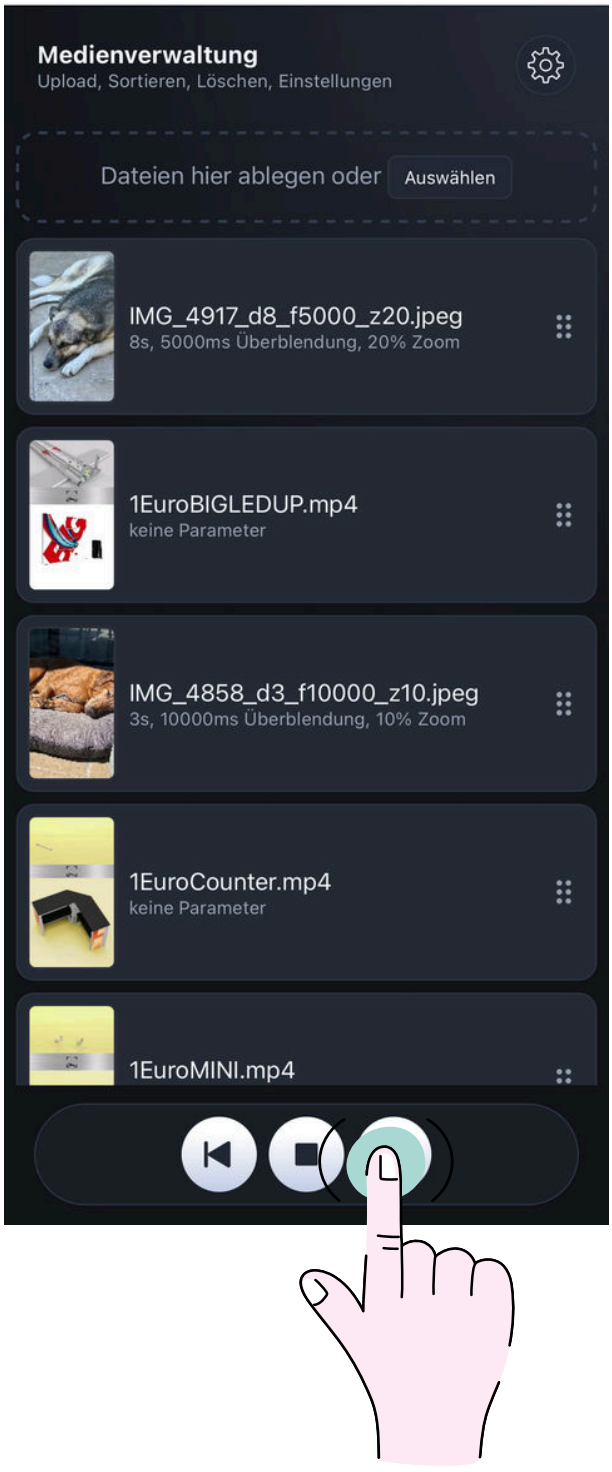
Loop count
Do you want to play videos multiple times in a row in your playlist, even though you only have the video once in your playlist? Enter how many times a video should be played consecutively in a loop.

Fill mode
Here you can adjust videos to fit your screen.
Attention! The screen area cannot be freely selected.
For correct display, please use videos in portrait format 9:16 / Full HD / 1080x1920 or landscape format 16:9 / Full HD / 1080x1920.



Controlled content presentation:

Do you want to quickly show your customers a specific file?



Tap Forward and Back until you find the desired file.
You can pause the presentation using the stop button.
No image is shown.

Website presentation:

Our DIGIUP SMART software can also display websites.
Up to this point, only a good Wi-Fi connection was needed. Now we need a good internet connection via Wi-Fi or LAN.

Go to the general settings (gear icon in the top right corner).



Enter the desired website address.

Check the box for Autostart if you want the website to start automatically on restart.

Tap Start WebView to begin the web presentation.

To return to the content view, please tap Stop WebView.

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If you have any questions, please contact your DIGIUP dealer or our support team at service@DIGIUP.systems

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